



**TELEPHONE BANKING
QUICK REFERENCE GUIDE**
860-886-0576 or 800-724-0779
and Press 2

We Have made Some Changes To Our Credit Union Telephone Banking Access System
This Is A Quick Reference Guide To Help You.

When you call you will receive the CorePlus Greeting
Please enter your Credit Union account number
then press #.

You will then be prompted to enter your PIN
and then to choose from the following options:

- 1 - Account Inquiries
- 2 - Perform Money Transactions
- 3 - Credit Union Rates/Loan Estimates
- 4 - Change PIN
- 5 - Different Account Number
- 6 - Credit Union Services
- 8 - Repeat Options
- 9 - End Call
- * - Return to Previous Menu

**1 ACCOUNT
INQUIRIES**

- | | | |
|--|---|--|
| <ul style="list-style-type: none"> 1 - Account Balances <ul style="list-style-type: none"> 1 - All Accounts 2 - Specific Accounts 4 - Paid Interest Dividend Info <ul style="list-style-type: none"> 1 - Total Previous Year 2 - Div/Int Paid - All Accounts 3 - Div/Int Paid - Specific Account 5 - Access Different Account Number | <ul style="list-style-type: none"> 2 - Cleared Check Info <ul style="list-style-type: none"> Enter Account Suffix, Then press # <ul style="list-style-type: none"> 1 - Last 10 Checks 2 - Specific Check 5 - Status Of Loan Accounts <ul style="list-style-type: none"> 1 - All Loan Acct 2 - Specific Loan Acct 5 - Access Different Account Number | <ul style="list-style-type: none"> 3 - Recent Transactions <ul style="list-style-type: none"> Enter Account Suffix, Then press # <ul style="list-style-type: none"> 1 - Last 5 Deposits 2 - Last 5 Withdrawals 3 - Last 5 ATM Debit Transactions 4 - Last 5 Transactions 6 - Perform Money Transactions |
|--|---|--|

**2 PERFORM MONEY
TRANSACTIONS**

- 1 - Transfer Funds
- 2 - Transfer To Another Account
- 3 - Request A Check
- 5 - Access Different Account Number

**3 CREDIT UNION RATES/
LOAN ESTIMATES**

- 1 - Current Saving APY
- 2 - Current CD APY
- 3 - Current Loan Rates
- 4 - Perform Loan Estimate Calculation
 - 1 - Loan Payment
 - 2 - Loan Term
 - 4 - Request a Loan App Mailed
 - 5 - Request a Loan Officer to Call

**6 CREDIT UNION
SERVICES**

- 1 - Stop Payment
- 4 - Request a Loan Application Mailed
- 5 - Request a Loan Officer to Call
- 6 - Credit Union Locations / Hours

8 REPEAT OFFERINGS

9 END CALL

*** RETURN TO
PREVIOUS MENU**